

# GUIDE

## GET EXPERT VOLUNTEERS.

*Take advantage of the influence that volunteer advisors have on the success of your community. Keep them focused and engaged by simplifying the chaos and challenge that comes with role. Turn volunteers into expert advisors with training on the practical skills needed for the job. Equip them to address the toughest real life situations by teaching and applying a few simple principles: Be Present, Know the Landscape and Guide the Journey.*

## ▶ OTHER PROGRAMS...

...teach campus policy, procedure and a few simple factoids about today's college student. Volunteers are left ill-equipped to handle daily rigors of the job. With a vague idea of how to address critical challenges, confusion leads to guesswork that can complicate the issue. In the end, advisors become dissatisfied with their experience and abandon the role.

## ▶ GUIDE PROVIDES...

...volunteers with clear, concise instruction on every need-to-know guideline, including roles, rules and duties in no uncertain terms. Advisors connect with the student experience and learn to address the most frequent and critical scenarios that they will face. Give volunteers the skills they need to handle tough conversations, confront problematic behaviors and resolve the most stubborn issues.

## ▶ ASK YOURSELF...

- Do you provide any training beyond policies and procedures?
- Are you doing the work your volunteers should be doing?
- Can advisors truly connect with undergraduates?
- How satisfied and comfortable are your advisors with their role?
- Not sure what you should be doing?

## ▶ IMAGINE...

...advisors competently and proactively addressing issues before they reach your desk. All volunteers grasp and work from the everyday reality of undergraduate student life. Everyone clearly understands their expectations and their role in the chapter. Volunteers are satisfied, successful and permanent supporters of your community.

## ▶ WORKSHOPS ARE...

- Tailored to your community
- Available as a one-hour workshop, a half-day session or a weekend retreat
- \$2,750 per day, inclusive

Contact RISE  
to schedule a workshop today!

