

Northeast Greek Leadership Association

NAYSAYERS, CRICKETS AND WHINERS” WORKSHOP ACTIVITY RESULTS

Presented by Dan Wrona, Ceo Of Rise Partnerships

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TRASH TALKERS

- Need a trained, unbiased facilitator for confrontation
- Watch your tone, stay calm
- Write out your opinion and see how it sounds first
- Use “The OREO” (sandwich a negative comment between two positive ones).
- Positive PR
- See it as constructive critique
- Initiates open discussions

FLAKERS

- Talk 1 on 1
- Make them own up
- Give them a committee
- Give small responsibilities to start out
- Take idea and figure out who is best for the job
- Set aside deadlines and follow up

WHINERS

- Explain the significance of a specific event or community service so they have a better understanding and will no longer whine
- Deal with problems one-on-one
- Take suggestions from whiners on how to improve
- Breaking the habit
- Build incentives / punishments
- Mirror their behavior
- Ask for input
- Compromise

LOST PUPPIES

- Easy to accomplish tasks
- Give them something they’re interested in
- Concrete deadlines and expectations
- Partner them with someone who knows what’s going on
- Positive acknowledgement of completed tasks



CRICKETS

- Anonymous suggestions
- 1 on 1 talks
- Small groups / committees
- Open forum
- Go around the room and pass the gavel.
- Make sure they have a chance to voice their opinion
- Anonymous surveys
- Open floor
- Suggestion box
- Engage members before chapter to get opinion
- Give positions (small) = presentations during the meeting

NAYSAYERS / TRADITIONALISTS

- Show benefits of new policy
- Be prepared to address counterpoints
- Try to incorporate their ideas into final product
- Give opportunity to discuss their view
- Let them talk / share THEIR ideas
- Pitching ideas & let them think it was theirs
- Bring opportunity for them to succeed
- Talk about their issues privately
- Show ways it will benefit them
- Talk to them personally
- Redirect their position
- Limit activities (alumni / alumnae)
- Include them

GOOD TIME GUYS / GALS

- Give them a position that relates to what they're interested in
- Make them a co-chair with someone who can keep them in check



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